Personal Data Processing Policy (Privacy Policy)

These Rules define how SIA TenPinCams, registration number 42103088398 (hereinafter: 'SIA'), processes data of natural persons (customers registered on the www.TenPinCam.com platform), the procedures for the exercising of rights of a user and other issues associated with the protection of personal data.

SIA as a controller performs processing of personal data in compliance with the General Data Protection Regulation № 2016/679 (GDPR) and with the Personal Data Protection Law, as well as with other enactments effective in Latvia.

SIA ensures privacy of personal data within the framework of applicable enactments and uses reasonable technical and administrative efforts for the protection of personal data.

SIA uses the AppMetrica service to collect statistical data and analytics of the application.

Personal data processing purposes, legal frameworks and principles

SIA organizes remote bowling games and tournaments, as well as remote coaching of players, by making video recording with the help of CCTV cameras.

SIA processes personal data for the following purposes:
• organization of remote bowling games and tournaments;
• testing and analysis of results;
• presentation of prizes;
• communication with players;
• for other purposes associated with the organization and hosting of games and tournaments.

The legal framework for the processing of personal data by SIA is the consent of the data subject (User) and observance of legitimate interests of the controller.

SIA protects personal data by applying conventional cutting-edge technological opportunities and reasonable available organizational, financial and technical resources, furthermore, updates and checks the security system on a regular basis.

Receiving personal data

SIA receives personal data from the data subject, www.TenPinCam.com website and related video surveillance system. The Company performs video surveillance with or without audio-recording facilities at bowling sites, with which the owners or legal holders have concluded an agreement for the installation of video cameras for recording bowling games. Video surveillance is performed for the purpose of watching the remote bowling games. Information concerning video surveillance and audio-recording is placed in bowling centres as warning signs before the video surveillance area.

Personal data retention period

SIA stores personal data in pursuance of certain purposes of personal data processing, where necessary for the implementation of own legitimate interests or consent of the data subject under conditions of appropriate processing of personal data.

Recipient of personal data

SIA does not transfer personal data to third parties. The data might be transferred only subject to the procedures set out by the law or at the request of the national bodies concerned, by registration of the persons, who have received such information.

Access to your personal data and other rights of the data subject

A data subject has the right to request, in reliance upon GDPR provisions, information concerning personal data under processing as regards the data subject, ask for the correction of wrong or incomplete information, request for the restrictions on personal data processing, protest against processing of personal data, demand to delete personal data subject to certain circumstances, where the legal framework is available.

A data subject has the right to receive or transfer his /her personal data to another data controller. Such right includes only those personal data, which the data subject has transferred to SIA for the purposes of the arrangement or agreement, where the processing is computer – equipped.

SIA contacts a data subject, by using contact information provided by the data subject.

Profile Deletion

The user may delete his /her profile anytime by using the Delete Profile function in the Profile settings in the app.

Upon deletion of the profile all of the personal data of the user, content of the mailbox, information about prize funds and active subscriptions will be deleted from the system.